



RESIDENTIAL DUCTLESS HEAT PUMP REBATE PROGRAM

General Information

HOMES THAT QUALIFY FOR A REBATE

- Site-Built & Manufactured Homes with Forced Air Electric or Zonal Electric Heat (baseboard, wall, ceiling cable).
- Site & Manufactured Homes with existing heat pumps do not qualify for the rebate.
- The rebate is for one DHP per existing residence with electric resistance heating as the primary heating system.

REBATE AMOUNTS

Home	Existing Heat	Rebate
Single Family & Manufactured	Zonal Electric or Forced Air Electric	\$500

LEARN ABOUT DUCTLESS HEAT PUMPS

- What is a Ductless Heat Pump and how does it increase comfort and efficiency? Find out at www.goingductless.com!

INSTALLER REQUIREMENTS

- Your installation contractor must be listed on the “going ductless” web site for your project to qualify for our rebate.
- www.goingductless.com (click on “Find Installer” and enter your zip code)

BEFORE INSTALLATION: PRE-APPROVAL

- An on-site visit is *not* required prior to installation to qualify for the rebate.
- Your contractor must submit the Residential Ductless Heat Pump Rebate Application to Canby Utility to dwunder@canbyutility.org or FAX 503-263-8621 **before installation** to verify that the model qualifies for the rebate.
- **Pre-installation approval is required** to qualify for the rebate.
- The approval process takes approximately one business day.

AFTER INSTALLATION: FINAL DOCUMENTATION

- Your contractor must submit a complete Residential Ductless Heat Pump Rebate Application and final invoice to Canby Utility.

QUALITY ASSURANCE INSPECTION

- Canby Utility may do a follow-up inspection of your new Ductless Heat Pump
- If you are chosen for an inspection, you will be contacted beforehand to schedule a day/time with a Canby Utility field representative.

CUSTOMER REBATE CHECKS

- After Canby Utility receives your complete rebate application and final invoice, it will take approximately 8 to 10 weeks for the rebate check to be issued and mailed.

For additional questions regarding the Canby Utility Residential Ductless Heat Pump Rebate Program, call 503-266-1156.