

New Electric Rates Effective October 1, 2011

Canby Utility's new electric rates took effect on October 1. This increase coincides with the Bonneville Power Administration's (BPA) new wholesale power rates. The new rate schedule will ensure that Canby Utility, a municipal customer-owned utility, will continue to provide quality service to our customers and work toward meeting proposed mandates in the future. To this end, our new rates accomplish the following goals:

■ Maintain Financial Stability

An overall 9.0% revenue increase

will fully fund the BPA's wholesale rate increase; the resultant increase in the fee we pay to the City of Canby; and allow us to maintain adequate capital reserves.

■ Allocate Costs Fully and Fairly to Each Customer Class

Residential class customers will experience a 9.9% increase. Due to lower direct costs, commercial customers will see an 8.0% increase.

■ Cover Fixed Costs with Base Charge

The base charge will cover more fixed operating expenses of Canby Utility. The Residential class base charge will increase from \$9 to \$11.50. The General Service class single-phase base charge increases from \$9 to \$14 and the three-phase service class increases from \$19 to \$30.

■ Competitive Pricing

In an effort to remain competitive, the current demand rate charge will remain the same. A flat \$7 demand charge will be assessed for usage amounts in excess of 50 kW per billing cycle.

■ Rate Adjustments

The BPA may adjust its wholesale power cost up or down during this two year rate period. Canby Utility will pass-through these adjustments to customers. If the cost impact exceeds \$300,000 in a twelve month period, the Board will hold a public hearing on any proposed retail rate changes.



Canby Utility Rate Chart

Residential Rates

Base Charge (\$ per month):	\$ 11.50
Energy Charge (\$ per kWh):	
First 2,000 kWh	\$ 0.0533
Over 2,000 kWh	\$ 0.0566

General Service Rates

Base Charge (\$ per month):	
1-phase	\$ 14.00
3-phase	\$ 30.00
Demand Charge (\$ per kW):	
First 50 kW	NO CHARGE
Over 50 kW	\$ 7.00
Primary Service Discount:	
(\$ per kW)	\$ 0.59
Energy Charge (\$ per kWh):	
First 25,000 kWh	\$ 0.0395
Over 25,000 kWh	\$ 0.0341

Green Power Rates

Green Power Charge:	
(\$ per 100 kWh)	\$ 0.92

Average Increase

Residential Customer

700 kWh/month	\$ 4.39
1,100 kWh/month	\$ 5.47
2,500 kWh/month	\$ 10.90

General Service Customer*

Non-Demand Metered:	
2,000 kWh/month	\$ 8.00
10,000 kWh/month	\$ 20.00
25,000 kWh/month	\$ 42.50
Demand Metered: Demand	
18,250 kWh/month 50 kW	\$ 38.38
36,500 kWh/month 100 kW	\$ 107.15
73,000 kWh/month 200 kW	\$ 293.30

* General Service customers include small commercial, large commercial, industrial, public authorities and internal (Canby Utility's own facilities).



Matt Michel, General Manager

Be Prepared for Winter Storms

Use the Following Safety Tips to Protect Yourself, Your Family and Your Home During and After a Winter Storm

Extreme Cold Can Cause Water Pipes To Freeze and Sometimes Break

Water Pipe Checklist

- Leave interior water taps slightly open so they drip cold water continuously.
- Indoor temperatures should not drop below 50°.
- Open cabinet doors under sinks to allow heated air to circulate.
- Frozen pipes should never be thawed with a torch. Thaw frozen pipes slowly with warm air from an electric hair dryer.
- Keep bottled water on hand.
- In an emergency, snow can be melted for drinking water. Bring water to a rolling boil for a minimum of one minute. Boiling water kills most bacteria and germs, but will not eliminate contaminants which are sometimes found in snow.

What To Do When The Power Goes Out

Power Outage Checklist

- Stay inside and cover your windows.
- If there is no heat, close off unused rooms and place towels under the doors to reduce drafts.
- Drink plenty of fluids to prevent dehydration.
- Wear layers of loose-fitting, light-weight, warm clothing.
- Use only dry firewood in your fireplace.
- Always have battery-powered flashlights and radios handy.
- To eliminate the risk of carbon monoxide poisoning: do not use a generator indoors, including the garage; and keep it away from the air intake of your home.
- Cordless phones require electricity. Keep a land-line telephone on-hand.



Canby Utility's Energy Efficiency Rebate Program

Canby Utility's energy efficiency rebate program helped pay for the purchase and installation of a new Variable Frequency Drive Compressor for *Potters Industries*, a local glass bead manufacturing company. This upgrade should provide *Potters Industries* with energy savings for years to come. If you would like to learn more about the rebates Canby Utility offers, call our customer service representatives at 503-266-1156.

The 411 On Downed Power Lines

Stay Away From All Downed Power Lines!

Assume a power line on the ground is live and charged. Never touch a person caught in a power line. Doing so could be fatal for both of you. In the unlikely event a power line falls on your vehicle, stay in the car until help arrives. It's the safest place.



Canby's 9th Annual Light the Night!

When: November 26, 2011
Holiday Parade at 5:30 p.m.
Tree Lighting to Follow

Where: First Street to Wait Park

Info at: www.ci.canby.or.us

Join in the light-up parade through downtown Canby leading up to the tree lighting at Wait Park. A special appearance by Santa makes for a great photo opportunity. See you there!

Canby Kiwanis' Community Food & Toy Drive

When: November 1 – December 17

Where: Canby Fire Dept.
Canby Utility Lobby
Various Local Businesses

Volunteers can sign up beginning the last week of November. For more information on volunteer sign up, call Keith Murphy at 503-266-6048 or Sharon Schneider at 503-634-2380.

Canby Utility Board Meeting

Open to the Public

When: 7:30 p.m. on the 2nd & 4th Tuesday of each month

Where: Canby Utility Board Room
154 NW First Avenue
Canby, OR 97013



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Canby, OR 97013
503.266.1156

