

# The Reporter

Keeping You Informed

September/October 2014 Issue 4

Visit our  
website at  
[canbyutility.org](http://canbyutility.org)



## Farewell to General Manager Matt Michel

September 19 is the last day for Matt Michel as Canby Utility general manager. He has tendered his resignation to accept the general manager position with Lane Electric Cooperative in Eugene, effective October 1.

Matt's six years of service at Canby Utility started with almost two years as assistant general manager and the remainder as general manager. During this time he worked to assure the operational and financial stability of Canby Utility.

Through his actions the use of updated electric and water master plans became more focused on meeting needs. Additionally, the implementation of a cash reserve policy to meet present, emergency and future needs added to Canby Utility's strength. The roll out of Canby Utility's website has enhanced customer communications while adding online bill paying convenience.

During Matt's tenure several major projects were completed to ensure electric and water service stability, reliability, and capacity for current and future needs. Among them are: expanding Westcott Substation to include an additional transformer, the construction of a new electric substation on Knights Bridge Road; the addition of a 2-million-gallon water reservoir; and the seismic retrofit of an older 2-million-gallon reservoir to increase lifespan. All of these brought a new level of dependability of electric and water service for Canby.

As Matt moves on, his many contributions to Canby Utility, the city of Canby, and its citizens are much appreciated. We wish him success and lifelong happiness in the future.

The Board of Directors are recruiting for Canby Utility's next general manager. We will keep you advised of our progress.

## Canby Utility needs your help!

Canby Utility is putting in place a **reverse 911 emergency notification system**. This

system makes a call with a recorded message to notify our customers when an

electric or water emergency occurs in our area, such as a boil water alert. Canby Utility wants to be prepared for any emergency. In a recent audit of our current accounts, we found many accounts were missing contact information or telephone numbers. This system can only work if we have the correct phone number to contact you.



### How can you help?

Please provide your name, address, account number, primary and secondary phone number in one of two ways:

- 1) Email us at [customersupport@canbyutility.org](mailto:customersupport@canbyutility.org)
- 2) Call us at 503.266.1156



503.266.1156  
[www.canbyutility.org](http://www.canbyutility.org)

Matt Michel, General Manager

Pay online at [canbyutility.org](http://canbyutility.org) using your account number and phone number to log in. If you need assistance, give us a call.



# PUBLIC POWER

AN AMERICAN TRADITION THAT WORKS • OCTOBER 5-11



## Canby Community Concert

For future Canby community concert information, visit [www.canbycommunityconcert.org](http://www.canbycommunityconcert.org)



## Canby Kiwanis Food and Toy Drive

November 1-December 15 Canby Fire Department, Canby Utility lobby and other local businesses

Volunteer signups begin the last week of November. For information, call Keith Murphy at 503.266.6048 or Sharon Schneider at 503.634.2380. Final donation pickups are in mid-December. For more information, visit [www.canbykiwanis.org](http://www.canbykiwanis.org)

## Canby Utility Board Meeting

**When:** 7 p.m. the second and fourth Tuesday of each month  
**Where:** Canby Utility Board Room 154 NW First Ave., Canby, OR

## Celebrating Public Power Week

Public Power Week, which is always the first full week of October, celebrates the recognition and promotion of public utilities. This year, the 28th annual Public Power Week takes place October 5–11.

Public Power Week is an annual event that honors and raises awareness of the value public power and city-owned electric service provides. Public power utilities, such as Canby Utility, are operated by a local government as a public service to communities with reliable, responsive, not-for-profit electricity. Public power utilities are directly accountable to the people they serve through local elected or appointed officials.

More than 2,000 communities in the United States—serving more than 47 million people or about 14 percent of the nation’s electricity consumers—light up their homes and businesses with public power. Each public power utility reflects its own hometown characteristics and values, but all have a common purpose: providing safe, reliable electricity at a reasonable price.

According to American Public Power Association President and CEO Mark Crisson, public utilities are dedicated to having a strong influence in the future of America’s energy policies, and providing environmentally responsible electricity.

The average public power customer pays 15 percent less in electricity rates than the average investor-owned utility customer. Public power utilities use several renewable energy sources. The two largest are hydropower, which accounts for 65 percent of renewable fuel generation, and wind power at 18 percent, according to APPA.

From spaghetti feeds to informational events, public power utilities across the country celebrate by reaching out to their communities.

## We are Public Power

Canby Utility is a community-owned utility. A locally appointed Board of Directors guide us in our mission to deliver quality services and low rates. We are here to serve you, and we are proud to have helped customers with significant savings through lower rates since we began providing service in 1970.

To learn more about public power and Public Power Week, visit [www.appanet.org](http://www.appanet.org) or stop by the Canby Utility office during Public Power Week.

## Did You Know?

When it’s hot outside, appliances and lighting can heat up our homes more than we think. To save energy, minimize the activities that generate additional heat. Turn off lights, computers, tv’s and other small appliances, just to name a few. Keep shades and curtains closed during the day. This ultimately will keep your house cooler.