

## Canby Utility offers paperless billing

Effective August 1, 2019, Canby Utility offers paperless billing. Participating customers will receive a notification via email or text that their statement is ready for review. Customers will also receive a reminder when a payment is due, or if their payment was not made on the due date. Customers can sign up online through [www.canbyutility.org](http://www.canbyutility.org) or by contacting our billing office at 503-266-1156. For your convenience, customers may choose to pair this paperless service with Auto Pay using either a credit/debit card or checking account. Customers who sign up for auto pay with a credit/debit card, can also receive notifications by text or email when their card on file has expired to avoid any delay in making their payments.

## Your \$25 Credit is easy as 1, 2, 3!

It's easy to tap into Canby Utility's one-time rebate for residential and commercial customers who purchase a water filtration system. The program provides a rebate of \$25 for residential customers and a rebate of up to \$200 for qualifying commercial customers. Call us to see if your business qualifies for a rebate.

Residential customers who present proof-of-purchase for any home filtration system or replacement filter cartridges will qualify for a \$25 rebate in the form of an account credit. Customers who reside in a rental unit or a large multi-family residential facility and are not billed for water are also eligible for the rebate. Commercial customers may receive a rebate of up to \$200 upon submission of proof-of-purchase for a commercial-grade filtration system or for the filter media replacement of an existing commercial filtration system.



## Energy Efficiency Rebates Available

Are you thinking about remodeling or working on your home this summer? Call Canby Utility to schedule a free pre-qualification audit to learn how we can help with your energy savings needs. Adding new windows, insulation, heat pump, or looking at a smart thermostat? Canby Utility offers rebates that can help. Call our office to learn about any requirements that may apply to qualify. Here are a few Rebates available:

- Residential Clothes Washer
- Residential Clothes Dryer
- Residential HVAC's
- Attic and/or Floor Insulation
- Smart Thermostats
- Heat Pump Water Heaters (any size)

For a full list and details on how to apply, visit [www.canbyutility.org](http://www.canbyutility.org), or call our business office 503-266-1156.

## Welcome New Board Member



David Horrax

David Horrax was appointed to the Board in April 2019. His first term ends February 2022. (Board Members can serve two consecutive 3 year terms.)

David has worked for Columbia Helicopters (CHI) in various capacities since 1976 and moved to Canby in 1990 to work from their corporate office. He graduated from the University of Montana in Forestry and tended to timber sales for CHI for most of his years there. Currently, David is the Domestic Operations Manager handling lift, construction, and watershed restoration work in the USA and Canada with heavy lift helicopters.

David and his wife Vicki raised two children here in Canby. Both have graduated from OSU.

"Canby is home now, and I look forward to serving on the Board," says David.



## Backflow Reminder!

Have you had your backflow devices tested this year? Backflow devices need to be tested annually to ensure that your water systems continue to function properly. More information as well as a list of testing companies can be found at [www.canbyutility.org/customer-service-2/backflow-protection](http://www.canbyutility.org/customer-service-2/backflow-protection).



503.266.1156  
[www.canbyutility.org](http://www.canbyutility.org)



## Call 811 Before You Dig

Remember that you are legally required to call 811 for locating buried utility lines before you begin digging. Here are some things you should be aware of:

Some utility lines are buried only a few inches below the ground. Even if you are only digging for gardening projects, planting small shrubs, or installing a mailbox post, you should call.

If you are planning to dig in a small area and don't want spray paint markings across your entire yard, you can outline the area where you will be working with white marker flags and let the 811 operator know about your plans and markings. Then, the utilities will only be marked within your flagged area.

Utility providers will mark underground lines with red for electrical lines; yellow for gas lines; orange for telecommunication lines; blue for irrigation lines; and green for sewer lines.

## Be Watchful for Wildfires

Wildfires are a significant risk to homes and properties. In 2018 alone, the Northwest US experienced 972 fires caused by lightning and 2,787 fires caused by people. A total of 1,336,096 acres burned. There are measures you can take to better protect your home in the event of a nearby wildfire:

- Keep roof gutters, eaves, porches and decks clear of leaves, pine needles and other flammables at all times.
- Remove mulch and vegetation within 5 feet of the house and replace with non-flammable materials.
- Remove tree or shrub branches that overhang within 10 feet of your house, roof or chimney.
- Wildfire can spread to treetops. If you have trees on your property, prune them so that the lowest branches are ten feet above the ground.
- Inspect your home's shingles or roof tiles. Replace or repair those that are loose or missing to prevent airborne embers from being able to lodge under them.
- Install 1/8-inch metal mesh screens over vents and under decks to prevent ember intrusion.
- Remove flammable materials (firewood stacks, propane tanks, lawn mowers) within 30 feet of your home's foundation.

Learn more about wildfire risks in our specific area by visiting <https://www.clackamas.us/dm/ccwpp.html> for the Clackamas Community Wildfire Protection Plan, and chapter 10.2 for an assessment of Canby's highest areas of concern.



### Canby Fire Department Safety Event

Join the fun and learn valuable fire safety information. See the Lifelight helicopter between 11 a.m. and 1 p.m. Learn hands only CPR and join the chili cook-off. Canby Fairgrounds  
September 17, 10 a.m. to 2 p.m.

### Canby Garden of the Arts Festival

This free, family-friendly festival showcases arts including dance, music, sculpture, pottery, weaving and other creative endeavors. Wait Park  
September 10, 10 a.m. to 4 p.m.  
[www.canbyartassociation.com](http://www.canbyartassociation.com)

### Canby First Friday

Fun for the entire family!  
For more information, visit [www.eventsinusa.net/clackamas](http://www.eventsinusa.net/clackamas)

### Canby Utility Office Closed

Labor Day, Monday September 2

### Canby Utility Board Meeting

Every second Tuesday at 7:00 p.m.  
Canby Utility board room at  
1265 SE Third Avenue.



503.266.1156

[www.canbyutility.org](http://www.canbyutility.org)

Daniel P. Murphy, General Manager