

The Reporter

Keeping You Informed

Visit our new website at www.canbyutility.org

You Asked, We Listened: Canby Utility Launches New Website

Our customers asked for automatic bill pay, credit card payment options and a website and we listened.

May 1, we are launching Canby Utility's new interactive website, which provides customers a variety of time and money saving advantages that help keep you connected.

- Access accounts and make online payments.

Utilizing the website's online bill pay eliminates the need for customers to write checks or pay for postage. The process is instantaneous so your payments are made in real time, on your time. If you want to make a payment at 2 a.m. in your pajamas from the comfort of your own home, now you can.

To access your account and pay your bill online, all you need to do is visit the website and register with your account number, your meter number found on your statement and establish a password. Once your account is set up, you are ready to begin and can start receiving the full benefits of the website.

- Learn about energy and water conservation. Timely savings tips and solutions to relevant water and energy problems will be featured on the website to use and explore.

- See employment opportunities and how to apply.

- Learn more about Canby Utility and what we do for the city of Canby.

- View a list of current and pending projects. Often our customers see us hard at work, on their street or closing off roads, and they want to know who, what, where, why and when. Now there is a one-stop place to find out.

- Read about the history of your utility and find out about your current Board members, look up policies and view rates.

Whether you are a customer, contractor or

business—current or prospective—the website is a resource that can be used to help seek out information any time of the day or night, without having to pick up the phone.

You are still welcome to stop by or give us a call if you want to make a payment, have questions, comments or just want to check in. The purpose of our website is to make it easier for you, our customers, to stay in touch with us and for us to stay in touch with you.

Please check out our new website at www.canbyutility.org.



Welcome Aboard, Bob Maxwell!

In February of 1971, after serving three years in the U.S. Army's 10th Special Forces Group, Bob Maxwell, his wife Marie, and their daughter, Michelle,



Bob Maxwell

returned from Ft. Devens, Massachusetts. Their son, Robert, was born four years later.

Bob served in the Canby Jaycees for six years, including president of the chapter. He and Marie coached their son's Little League team for six years, bringing home the County National Championship trophy in 1988.

After 31 years as a Local 48 union electrician, Bob retired in 2003. Of those years, 27 were spent working for Friberg Electric of Portland. His final 12 years were spent overseas where he worked in more than 20 countries doing what the government classified as "embassy remodel." Because traveling is Bob's hobby, the embassy work came as a bonus.

Having lived in Canby the past 41 years, Bob is proud to be a part of this close-knit community. He is also a shirt-tail Canby pioneer because his wife Marie's great-great-grandfather, Lorenzo Dow Cross, once owned the land where present day Canby High School and city park are located.



Matt Michel, General Manager

JANUARY

Check and replace furnace filters

FEBRUARY

Vacuum refrigerator coils

MARCH

Replace smoke and carbon monoxide alarm batteries if not done in last 12 months

APRIL

Check and replace furnace filters

MAY

Clean air conditioners or schedule annual inspection
 Vacuum refrigerator coils

JUNE

Dust light fixtures/lamps

JULY

Check and replace air conditioning filters

AUGUST

Vacuum refrigerator coils

SEPTEMBER

Schedule annual furnace cleaning and inspection

OCTOBER

Check and replace furnace filters

NOVEMBER

Vacuum refrigerator coils

DECEMBER

Dust light fixtures/lamps

Tips to Keep You Safe All Year Long!

Whatever month it is, there are always things you can do to stay safe. First, be sure to inspect all electrical and appliance cords for damage.

Next, test your home's ground fault circuit interrupters and arc fault circuit interrupters. Whether you have a receptacle-type or circuit breaker-type GFCI, pushing the "test" button should turn off power to the circuit. To restore power, press the "reset" button. To test AFCIs, push the "test" button. The breaker handle should go to the middle or off position. To reset, move



the breaker handle to the "off" position and then to the "on" position.

Finally, test smoke and carbon monoxide alarms by pushing the "test" button or use other procedures recommended by the manufacturer. Smoke alarm batteries should be changed at least once a year. A good reminder is to change batteries when resetting clocks for daylight savings. If an alarm "chirps" or "beeps" to indicate low batteries, change them immediately. Replace all smoke alarms at least every 10 years.

Did you know?

It is against the law to post garage sale or lost pet signs on power poles. More importantly, the nails, staples and other items used to hang these signs can damage the special clothing worn by our employees to prevent injury. Help us to make sure our line crew can safely provide reliable electric service, day or night, by hanging those signs and posters somewhere else.

Canby Utility Board Meeting

Open to the Public

When: 7:30 p.m. on the 2nd and 4th Tuesday of each month.

Where: Canby Utility Board Room
154 NW First Avenue
Canby, OR 97013

CHS Graduation Events

721 SW 4th Ave.
Canby, OR 97013
Phone: (503) 266-7200

Graduation for Canby High School students will be June 15 at 7 p.m. in Cougar Stadium. The Graduation Allnight Party starts at 10:30 p.m. Information about the party can be found at Canbygap.com, by "friending" Graduation AllnightParty-Canby on Facebook or contact Karen Langford at (503) 266-1643.

Important Dates:

- May 16- Last day to submit photos for slide show
- June 1- Last day to order leis
- June 6- Decorate your senior's locker, 7 to 9 p.m.

Canby Saturday Market - New Location

The Canby Saturday Market opens May 5 and runs through October 6 every Saturday, 9 a.m. to 1 p.m. Due to construction on NW 1st Ave., the market is moving to 252 NE 2nd Ave. in the Canby Cinema 8 parking lot (behind Cutsforth Thriftway). For information call Ken at (503) 680-5088 or email canbysaturdaymarket@canby.com. For vendor applications visit www.canbysaturdaymarket.com.

Shop Local—Buy Local



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